



## Member Satisfaction

At LIBERTY Dental Plan, we are committed to providing you greater service that will deliver the highest standard of care and create positive experiences for each and every one of our valued members.

Rating of Dental Plan – 97%

Would Recommend Dental Plan - 94%

### Your voice is important!

Each year, LIBERTY Dental partners with PressGaney to gather your feedback, as it is crucial in helping us meet our goal in getting you the assistance and access to the regular dental care you and your family need to stay healthy.

In 2022, survey results for LIBERTY Dental Plan of Nevada included responses from the parents or guardians of LIBERTY Dental Plan members who completed the survey on behalf of a child.

All survey results are reviewed by LIBERTY Dental Plan for quality assurance. All ratings are reviewed to determine proper plan interventions that will aid in improving overall member satisfaction.

Your participation in this survey is voluntary and appreciated! If you did not have the opportunity to participate in the previous year's survey, be on the lookout for next year's survey. Your feedback helps improve the quality of dental care offered to you.

**Thank you for making dental care better for everyone!**