



At Liberty Dental Plan “Liberty” we are committed to providing you greater service that will deliver the highest standard of care and create positive experiences for each one of our valued members.

Your voice is important!

Each year, Liberty partners with PressGaney to get your feedback, which is key in helping us meet our goal of providing you and your family the help and access to the regular dental care needed to stay healthy. In 2023, the survey results had responses from Nevada Medicaid members. This included parents or guardians who completed the survey on behalf of the child. These results will be carefully reviewed for quality assurance purposes and to find proper plan interventions that will enhance overall member satisfaction and improve the quality of care provided.



88% Rating of dental plan



90% Would recommend dental plan

Liberty is committed to informing members about additional resources readily available to them. To improve the quality of care and promote health equity, Liberty has partnered with findhelp.org to create the **Community Smiles** Platform. This platform connects people **with free or reduced cost services**, including, but not limited to food and housing. The platform can be accessed via Liberty’s homepage or by using the following link <https://communityresources.libertydentalplan.com/>

Your participation in this survey is voluntary and appreciated! Your feedback in future surveys helps improve the quality of dental care offered to you.

Thank you for making dental care better for everyone!