

Your Voice Matters!

At Liberty Dental Plan ("Liberty"), we are committed to providing the highest quality dental care for our members. Your feedback helps us improve and ensure you receive the care you deserve.

Why This Matters to You

To help us meet our goals, we partner with Press Ganey to conduct a Member Satisfaction Survey. This survey gathers feedback from Nevada Medicaid members and parents or guardians of children enrolled in the program. Your responses help us:

- Monitor quality of care
- Identify areas of improvement
- Enhance your overall experience

Participation is voluntary, but your input makes a big difference!



Rating of dental plan
83.87%



Would recommend
dental plan
84.54%

You Shared, We Listened

Your feedback showed us that getting dental care when you need it and finding helpful information about your dental benefits are important to you. We are using your feedback to help improve your experience and connect you with the information to support your needs.

- Self-service online tools to access information at your convenience!
 - Find a dentist or specialist in your area
 - Review of your covered dental benefits
- Ensuring you have access to dental offices in your area
- Improving your overall experience with your dental provider

Need Assistance?

Visit us at our website or contact our Member Services team for help scheduling a dental appointment:

- www.Libertydentalplan.com
- 866.609.0418
- TTY: 877.855.8039

