



P.O. Box 26110
 Santa Ana, CA 92799-6110
 Phone: 888-703-6999
 Fax: 833-250-1814

IMPORTANT BENEFIT INFORMATION

**RE: CMS - MEDICAID SECTION 1135 WAIVER
 COVID-19 NATIONAL STATE OF EMERGENCY**

LIBERTY Dental Plan (LIBERTY) is providing you this important notice on your Medicaid benefits. Due to the recent COVID -19 outbreak, the Centers for Medicare and Medicaid Services (CMS) have issued a Federal Section Waiver. This waiver provides Medicaid enrollees, additional resources during this COVID-19 National State of Emergency.

What does this mean for you?

- Referrals and pre authorizations will not be required starting March 15, 2020, until the end of the National State of Emergency. This means claims will not be denied due to lack of referral or preauthorization. LIBERTY will still review for dental need.
- Out-of-network benefits will be allowed for the treatment of emergency conditions, such as pain, swelling, bleeding, broken tooth/teeth, etc. starting March 15, 2020, until the end of the National State of Emergency. This means claims for emergency dental treatment, will not be denied as out-of-network. LIBERTY will still review for dental need.
- Tele-dentistry will be made available, so you can talk with a dentist from home using video, phone, or text messaging. This means claims will not be denied for tele-dentistry service.
- Timeframe to file an appeal increased. This means that if the initial appeal filing deadline takes place during the National State of Emergency, you will be allowed more time to submit an appeal.
- Timeframe to file for a State Fair Hearing increased. This means that if the initial State Fair Hearing filing deadlines take place during the National State of Emergency, you will be allowed more time to request a State Fair Hearing.

The following resources are available to you during this emergency period.

All States	https://www.medicaid.gov/resources-for-states/disaster-response-toolkit/coronavirus-disease-2019-covid-19/index.html
All States	https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit
California	https://covid19.ca.gov/ and http://www.cdph.ca.gov/covid19
Florida	https://apd.myflorida.com/covid19/
Nevada	http://dhcfp.nv.gov/covid19/
New York	http://www.wnyc.com/health/news/86/

LIBERTY is also available during this COVID-19 National State of Emergency. If you have any questions, please contact us at 888-703-6999. We are here to help.

Sincerely,

LIBERTY Dental Plan